

LIMITED WARRANTY (USA only)

WINE CELLAR IMPRESSIONS INC. (WCI) warrants our products free from defects in material and workmanship and agrees to repair any part of the cabinet or cooling unit, which proves defective under these terms and conditions. **Any alteration, repair or attempted repair of the cabinet and cooling unit by anyone not authorized by WINE CELLAR IMPRESSIONS INC. will void all warranties.**

Before contacting WCI please have to following information: The original purchase order number and invoice number. This information can be found on the packing list inside your cellar when delivered. The model and serial number of the cooling unit, this can be located on the rear of the cooling unit. This information will be need for warranty and to determine that type of unit you have.

THE CABINET WARRANTY

For 3 years (36 months) on construction of the cabinet. If a problem is suspected with the cabinet please contact WINE CELLAR IMPRESSIONS, INC. There will be no charge for any replacement or freight in the first year (12 months). Warranty from the 13th of the 36th month, there will be no charge for replacement and the customer will be responsible for all freight charges and installation.

THE COOLING UNIT WARRANTY

What WCI will pay for:

During the first 12 months WCI will pay for labor and parts to repair the unit at our service department. Additionally WCI will pay the cost of shipping the unit to and from our service department.

During the 13th to 60th months WCI will pay for the parts to repair the unit at our service department. WCI will not pay for labor or shipping to and from service department.

What WCI will NOT pay for:

Installation or removal of the unit from cabinet. Handling or packaging of the unit. Repairs performed by anyone other than WCI service department. Any other damages, whether incidental, consequential or otherwise. **Do not return a unit without authorization from WCI Service Department.**

WHAT IS NOT COVERED UNDER WARRANTY AND WILL VOID ANY WARRANTY

WINE CELLAR IMPRESSIONS INC. does not warrant any damage causes by:

- Shipment of the unit (any shipping damage must be presented to the freight company within 10 days of delivery).
- Installation or removal of the unit.
- Inadequate ventilation for cooling unit that does not follow our installation instructions. Keeping the condenser (hot) side of the cooling unit clean of lent and dirt.
- Accident, misuse, abuse, fire, water, lighting, unauthorized modification, electrical power surges or failure to follow the provided instruction.
- Repairs performed by anyone other then WINE CELLAR IMPRESSIONS, INC.

WINE CELLAR IMPRESSIONS INC. is not responsible for any damage to wine.

WINE CELLAR IMPRESSIONS INC. will not accept any cabinets return after three months (90 days).

HOW TO OBTAIN WARRANTY

WINE CELLAR IMPRESSIONS INC. requires you to provide the original purchase order number and invoice number to obtain warranty. This information can be found on the packing list inside your cellar when delivered. WCI service department will help to determine the problem with the cooling unit and the best way to return the product. WCI will give you a RMA form to return with the unit. No unit will be accepted without the RMA or collect in freight. Please contact WINE CELLAR IMPRESSIONS, INC. at 408-277-0100 for warranty information and return procedures.